

## **PRIVACY**

Your privacy is important to us. We recognize that when you provide us with information about yourself, or on behalf of a third party (the "Principal") as their advocate ("Advocate"), you trust us to use this information responsibly. We believe this information should only be used to help us provide you with better service. That's why we have a policy to protect your personal information.

### **Our Commitment to Your Privacy**

Your privacy is important to us. To better protect your privacy, we provide this notice explaining our online information practices and telephone assessments. Our site uses a request form for clients to request referral information. Accordingly, users often provide us with personal information. Contact information from the online request form or a telephonic interview and assessment is used to create an appropriate list of facilities matching the individuals needs based on the information provided to Elderlink; this information is kept strictly confidential by both Elderlink and the facilities referred to the requesting party by Elderlink.

We recognize that our service is sometimes used by Advocates on behalf of family members or other third parties. If you are an Advocate, you represent and warrant that you are fully authorized to provide the information you provide Elderlink, Inc., about the person or persons for whom you are an Advocate, and that you have, in each instance, permission or authority to forward the Principal's information to a service provider. You also represent that the individual for whom you are an Advocate, or his or her duly authorized lawful guardian, is aware of your intentions to seek a service provider on their behalf and that they have authorized you to do so. If you are an Advocate, you further agree to indemnify, defend, and hold harmless Elderlink, Inc., and their officers, directors, employees, agents, contractors and shareholders (including attorneys' fees and costs) from third party claims or actions that allege you were not permitted or authorized to use or disclose a third party's information to us for use in order for us to provide the information you requested.

## **DISCLAIMER**

**NOTICE TO ALL INDIVIDUALS** - You are responsible for conducting your own investigation regarding any potential facility you are referred to by Elderlink Inc. You are responsible for evaluating the suitability of such facility with respect to its ability to meet your needs and requirements. You assume all liability for use of any information you find in any Elderlink publication. The operators of Elderlink assume no responsibility and in no way warrants the accuracy of the information contained in any of the pages or links published within.

Elderlink is strictly a referral service and its services are limited to assisting individuals in finding appropriate senior housing facilities ("Facility"). Elderlink provides this referral service for FREE to those individuals or their authorized advocates seeking assistance in finding appropriate housing options.

Referred individuals agree to indemnify and hold Elderlink (it's agents, employees, successors, heirs and assigns) harmless against any claims, demands or lawsuits (including but not limited to attorney's fees) resulting from, but not limited to claims for alleged breach of agreement or negligence asserted by a resident or individuals responsible for the resident's care and/or maintenance of resident's financial affairs.

Referred individual agrees to indemnify and hold Elderlink (its agents, employees, successors, heirs and assigns) harmless against any claims, demands or lawsuits (including but not limited to attorney's fees) resulting from any misconduct by the referred resident once resident has entered the Facility.

Elderlink strongly recommends that referred Individuals conduct their due diligence in regard to any potential facility referred by Elderlink.

**REFERRED INDIVIDUALS SHALL DEAL DIRECTLY WITH THE CHOSEN FACILITY WITH REGARD TO ANY AND ALL SERVICES FACILITY PROVIDES TO REFERRED INDIVIDUAL EITHER VERBALLY OR CONTRACTUALLY. REFERRED INDIVIDUAL ACKNOWLEDGES THAT ELDERLINK IS NOT IN ANY WAY A PARTY TO ANY NEGOTIATIONS OR AGREEMENT FOR SERVICES, NOR IS ELDERLINK IN ANY WAY PROVIDING ANY ADDITIONAL SERVICES THAN PROVIDED FOR UNDER THIS DISCLAIMER.**

Elderlink is not responsible for any refunds and/or any other claims any Referred Individual might have after admittance to said Facility.

**By using the services of Elderlink, you agree to the terms and conditions of this disclaimer.**